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TERESA NORFLEET NAMED NMMC'S JUNE EMPLOYEE OF THE MONTH

TUPELO, Miss.—Teresa Norfleet, outreach client advocate in the Pathology Department, has been named North Mississippi Medical Center's June Employee of the Month.

Norfleet joined NMMC in 1988. She has also worked as a clerk in Medical Records, an Education Department assistant and in Employment Services as an employment interviewer.

She is a Tupelo High School graduate and attended Jackson State University.

"Teresa is one of those employees who never says 'this is not my job,'" a coworker said in her nomination. "It doesn't matter what you ask of her, she is always willing to do her best to help in whatever way she can."

"Teresa has superb customer service skills and always seeks to do the very best thing for both patients and customers," Toni Taylor, assistant administrative director of Pathology, wrote in her nomination. "She is always smiling and very positive. Teresa is consistently interested in growing and learning new things. She is never satisfied to 'stay as she is.' She holds herself personally accountable for the quality of her work."

Norfleet says what she enjoys most about her job is interacting with people, both patients and coworkers, and helping to meet their needs.

"No day is ever the same," Norfleet said. "I love meeting people and, of course, I will go above and beyond to please my customers and coworkers. I believe in treating people the way I want to be treated."

Norfleet resides in Tupelo and has three children—son Brandon Partlow, age 25; and daughters Jasmine Edwards, 21, and Chasity Edwards, 19. She also has two grandsons—Konnor and Kylan. Norfleet attends New Bethel C.M.E. Baptist Church in Plantersville.